In Case of a Zoom Crash During the Conference

Dear Attendees,

Thank you for joining us for the **RESILIENCE: International Conference on Multiple Chemical Sensitivity (MCS)**. While we are doing everything possible to ensure a smooth virtual experience, unexpected technical issues can sometimes arise.

In the event of a Zoom crash or disconnection, please follow the instructions below:

1. Remain calm and patient.

Our team will be actively working behind the scenes to resolve any issues as quickly as possible.

2. In case of a Zoom disruption:

- If it is a **widespread Zoom outage** (which can often be confirmed through a quick Google search), please try **rejoining the webinar every 15 minutes.**
- If the disruption is caused by a power failure or system crash on our end, you will **remain online**, and we will return as soon as possible. Please wait patiently while we restore the session.

3. Be prepared:

We recommend **keeping your Zoom access link readily available** so you can quickly attempt to rejoin if needed.

Rest assured: All registered attendees will receive access to any missed presentations or content through **recordings or supplementary materials** following the event.

We truly appreciate your understanding—and your resilience—as we come together for this important gathering.

Warm regards,

The RESILIENCE MCS Conference Team